

Please read our booking conditions and cancellation policy carefully before making a booking

We ask that all our guests to purchase Travel Insurance, which is generally inexpensive, but can really save a lot of emotional distress if an unforeseen event occurs. We suggest you to purchase such insurance which must cover your travel modes such as flights/ trains/ land transport, accommodation cancellation. We also suggest you to cover for accidents, illness, medical evacuation and theft while traveling out of your country.

- Please take a note that any booking enquiry/ request made to hold/ book any number of rooms will be on time limit block status of a week i.e. seven working days. This block status may or may not be erased or removed after the stipulated period depending upon our having any more queries/ bookings in pipe.
- Check in and Checkout time is 12 noon. Early check in prior to 09.00 hrs would be considered Check in from previous day, to ensure immediate availability of accommodation to occupy on arrival.
- To ensure that your stay at Ranthambhore Kothi is confirmed and guaranteed, a deposit of 50% is payable within 7 working days from the date of making any booking. For clients, who wish to make payments via their bank, please read the transfer instructions mentioned below. Please ensure that we receive the net amount of 50% of the applicable tariff in rupees excluding bank charges, through National Electronic Funds Transfer (NEFT). **Our bank details are hereunder for your information.**

BENEFICIARY NAME – HOTEL RANTHAMBHORE KOTHI,

BANK NAME - HDFC BANK LIMITED

BRANCH ADDRESS - HDFC BANK LTD, 19, 20 INDRA COLONY SAWAI MADHOPUR, RAJASTHAN 322001-INDIA

BENEFICIARY CURRENT A/C NO. - 18477630000357

IFSC CODE - HDFC0001847

Please note that you must pay all bank charges. Please add your name as the reference for the transfer.

- ☞ Rupee banker's cheque sent through Speed Post or reputed Courier to our Hotel in Ranthambhore, District Sawai Madhopur (complete address given below).

The bank Cheque/Draft should be drawn in favor of : **Hotel Ranthambhore Kothi** and sent to: Hotel Ranthambhore Kothi, Near Helipad, Village & Post Khilchipur, District Sawai Madhopur, Rajasthan, India-322001.

PHONE: +91-7462-252-112/113/114

☞ **We at Ranthambhore Kothi accept Visa & Master Cards.**

☞ The balance payment is payable not less than 45 days before arrival of the guest at Ranthambhore Kothi.

➤ In case, you desire bills to be sent/ forwarded to your company or elsewhere, if agreed by us, please note that the guest will be allowed to avail facilities/ services mentioned on the Original Exchange Order issued in favor of the guest drawn on Hotel Ranthambhore Kothi, issued by you (travel agent), which is physically carried by the guest, which must be handed over to the hotel and duly discharged prior to the check out from the hotel. All extras, apart from the services mentioned in the Exchange Order, will be charged to and paid by guest at the time of check-out from hotel.

➤ Please note that Blackout dates will be applicable and rates may be revised accordingly for the agents and individuals.

➤ During the Christmas and New Year's holiday (December 23rd – January 2nd), there shall be a minimum stay of minimum two nights.

➤ Children under the ages of 18 years are not permitted to stay at our hotel independently. They are welcome with / under supervision of parents or authorized guardians.

➤ Pets are not allowed at Ranthambhore Kothi.

➤ We strongly recommend that prospective guests take out travel insurance as we will not be able to deviate from our cancellation / refund policy. Agents please ensure that your clients are aware of our cancellation policy.

➤ **Our cancellation policy is as follows:**

Securing a reservation with your deposit/ exchange order means you accept the terms and conditions of our Cancellation Policy.

• If notice of cancellation is received in writing 8 weeks prior to a guest's arrival, 100% of the deposit and any pre-paid deposit will be refunded in full without interest.

• If notice of cancellation is received in writing within and up to 44 days prior to a guest's arrival, 100% of the pre-paid deposit will be forfeited. The balance payment will be refunded without interest.

• If notice of cancellation is received in writing between 30 and 43 days prior to a guest's arrival, 100% of the pre-paid deposit will be

forfeited and of the balance amount, 50% shall be forfeited and the remaining 50% shall be refunded without interest.

- If notice of cancellation is received in writing between 10 and 29 days prior to a guest's arrival, 100% of the pre-paid deposit will be forfeited and of the balance amount, 75% shall be forfeited and the remaining 25% shall be refunded without interest.
- If notice of cancellation is received in writing between 1 and 9 days prior to a guest's arrival, 100% of the entire payment made towards booking shall be forfeited. No amount of refund will be due.
- Should a change in dates of booking be necessary, the same would be possible depending upon status of other bookings / occupancy. Wherever, change of dates of booking is agreed by the Hotel, no charges for the same would be levied within the same season. However, tariff applicable during the changed dates shall be applicable. In any other case, the change of dates of booking shall be treated as cancellation.
- No refund / credit shall be allowed for early checkouts.
- The payment which has been received by credit / debit card, in the case of refund of the same or any part thereof, shall not be credited back into the account of the said credit / debit card. The Hotel would make refund of the amount to only your bank account, after adjusting all bank charges that the Hotel has incurred in inward / outward transactions and incidental expenses. .

➤ Liability

Ranthambhore Kothi, its management and its employees shall not be liable for any damages caused mentally or physically as a result of, or in connection with all or any of the following:

1. Any delays or cancellations. In the event of a guest becoming ill during a vacation, or having to cut short his vacation. All hospital and medical expenses are the exclusive responsibility of the guest.
2. Monetary crisis, war, social unrest, labor disputes, lockout, strike, terrorism, political , change of laws, economic changes, Govt. order or instructions, electrical outages, mechanical failure or construction / maintenance activities etc. of whatsoever nature, which are beyond the control of the management and / or acts of God such as earthquakes, floods, lightening, mudslides, tempest, fires, epidemic etc., and /or events such as cancellation of flight / train or any other mode of land transportation etc.

3. Absence of travel documents, visas, passports, health certificates where required.
4. Loss of items which are not secured in the hotel safe, or for losses incurred when rooms are not properly bolted or locked.
5. Loss of items when visiting any monument or the national park or forest areas or the town.
6. The guest shall always be required to abide by the travel and entry rules, regulations, laws and other requirements of the Government and local authorities while entering the country / state / monuments / national park or forest areas etc. The Hotel shall not be responsible for the same.

For reservation please call:-

Hotel Ranthambhore Kothi,
Near Helipad, village & post office Khilchipur, District Sawai Madhopur,
Rajasthan, India -322001

Phone:- +91-7462-252-112/113/114

Email: info@ranthambhorekothi.com, ranthambhorekothi@outlook.com
www.ranthambhorekothi.com

Rates subject to revision without notice

All disputes are subject to District Sawai Madhopur (Rajasthan)
jurisdiction only.